

BOARD OF WATER COMMISSIONERS MEETING MINUTES

Date: December 16, 2021

Time: 4:30 PM

Location: Norwell Water Dept.
345 Main Street, Norwell

Present: Jack McInnis, Superintendent and Commissioners Fred St. Ours, Peter Dillon and Steve Ivas.

Prepared by: Steve Ivas

1. Meeting Minutes

Minutes from 12-2-21 are held over.

2. Meet Tiffany Road Resident, Natalie Vining (NM). We discussed the following points:

- NM questioned how we might be able to improve communication efficiency between the Department and the customers. E.g., she did not know that 50% of the water was shut down due to an attempt at PFAs management.
- She made a suggestion for the top ten things that happened this week, e.g., Tier 4 was changed to Tier 1 – should be on Cable TV this week.
- Another suggestion was a summary of the minutes somewhere.
- A quick summary in the water bills, with bullet points might be helpful.
- We explained Tier 1 to Tier 4, did explanation of drought earlier in the year (May 21).
- We also spoke about a visual test for the chemical feed pump and analyzer.
- There was a question about testing in general, and an explanation of how there is a DEP schedule for typical water quality tests, each well is tested for certain parameters, including bacteria, VOCs, PFASs, pesticides were tested, Cu and Pb every three years (30 homes). Results are published yearly in an Annual Report.
- There was a question about testing before blending? (Yes), and another about wells that noted Well #9 is not being used, biggest producers are Well #s 1 and 6 are off, that combine for 50% of volume in Town, and winter demand is about 1 mgd, while summer can reach 2.5 mgd.

3. Met Kings Landing residents (Eric Chaisson, Phil Kelly, and Chip Servant) to discuss water service connection fees. We reviewed the history of the work done in 2016 to provide water to the Landing. It was also noted that there was a boat fire in 2018 that the water was useful for. Evidently numerous houses are interested, residents thought they were grandfathered in

at a certain reduced tie-in fee. The tie-in fee is now \$4k. FSO noted that any house that existed before 2017; there is a 25% reduction in fee, to 3K. The Department committed to looking for an original petition for water installed and made available at that time.

4. **Well Schedules.** JM noted we are now running a 16-hour schedule with wells 1,6, and 8 off, at about 800k g/d. He noted that we need monthly sampling in all wells.
5. **MA DEP Response to Public Notice Draft Submission.** JM repeated that he had September results, and a dialog with MA DEP staff and had done a Public Notice draft on 08 Dec and had no word back from MA DEP yet.

The meeting was closed at approximately 6:40 PM.

Accepted:  Date: 1/13/22