COVID-19 Residential Inspection Guideline

Effective May 28, 2020 the Norwell Fire Department will begin conducting residential smoke and carbon monoxide inspections. We are making every effort to adhere to state and federal guidelines with respect to the spread of Covid-19. Please make every effort to schedule inspections in a timely manner so that closings occur on time.

1. Inspections will be scheduled by calling 781-659-8158.

2. Information will be taken over the phone for the inspection address.
   - Applicants are asked to leave a message if there is no answer.
   - If you apply online or leave a message, you will be contacted by a department representative to schedule an inspection.

3. The inspection time/date will be confirmed when you speak with a department representative.
   - Inspections will be scheduled on MONDAY, THURSDAY, and FRIDAY.
   - Monday and Friday inspections will be scheduled between the hours of 9:00 am and 11:30 am.
   - Thursday inspections will be scheduled between the hours of 1:30 pm and 4:30 pm.
   - No more than three (4) residential inspections will be scheduled on the same day.
4. On the day and time of inspection, a firefighter will come to the address with the necessary paperwork and complete the inspection.

- The firefighter will ascertain if anyone is sick in the home before proceeding. If anyone has been ill and/or in contact will someone that tested positive for COVID-19 within the past fourteen days, the inspection will be promptly cancelled.

5. If the screening process reveals no current/prior illness, the inspector will enter the building in approved PPE.

6. Occupants and/or owner representative will be required to wear a face mask for the entirety of the inspection.

7. If it’s not possible to maintain social distancing guidelines, the inspection will be cancelled.

8. It is the responsibility of the homeowner and/or owner representative (realtor) to assure that all smoke and carbon monoxide detectors are of proper age, working condition, type, and location prior to the inspection.

9. If the smoke and carbon monoxide detectors fail and/or do not meet the current standard, it is the homeowner’s responsibility to have them installed/replaced in accordance with the code. *The Norwell Fire Department will not replace and/or install any devices. It is the homeowner and/or owner representatives’ responsibility to schedule a follow-up inspection.*

10. Upon receipt of the $50 inspection fee, the inspector will issue a permit which is good for sixty days.

- Every attempt will be made to accommodate inspections but applicants must understand that delays or cancellations can occur based on the operational needs of the department and delivery of fire and emergency medical services.